



FRONT COUNTER

At McLain's, our purpose is to *Make Life's Moments Sweeter*. We pursue that purpose with great people taking opportunities to serve each other, our guests, and our communities in extraordinary ways. We are passionate about serving outstanding food and drinks.

We are looking for hard working, fun people that can generate a passion for *Making Life's Moments Sweeter*. We take executing our purpose statement seriously and hope to find individuals that can catch the vision and dive head first into the journey with us.



job summary

- Fully engaged in identifying and taking opportunities to *Make Life's Moments Sweeter* for fellow staff, guests, and the community at large
- Passionate and knowledgeable about the products we serve
- Efficient in carrying out hands on responsibilities during shifts
- Addresses complaints and solves problems in courteous, responsive and creative ways
- Understand working at McLain's is not a solo sport, rather that teamwork and collaborative attitude is absolutely necessary
- Willingness to accommodate flexible and adaptive scheduling based on business needs

what we offer

- We believe that valuing our employees should be the first priority – if employees don't feel valued they cannot make our guests feel valued
- We pay well. We believe all employees should receive competitive compensation. We provide tip share to all employees in the store and opportunities for incentive pay.
- We believe the best way to continue to create an innovative company is to promote from within. Our staff has the opportunity to participate in a variety of tasks and responsibilities. They are encouraged to present creative solutions to problems. We foster an entrepreneurial spirit throughout the company and love to turn small ideas into big business plans.
- Comprehensive medical and dental coverage
- Paid time off
- We provide a retirement plan to eligible employees after one year of employment with the opportunity to receive up to a 4% match from the company.
- We think time at home with the family is of huge importance, so we are closed on all major holidays and the two days following Christmas.